

## Case Study:

# Surgeon's Office Utilizes Fujitsu Scanners to Boost Productivity and Move Toward a Paperless Workflow

"Quality care" means that doctors are able to retrieve time-critical information such as patient history, treatment plans, and insurance background the second they need it. The Associated Foot Surgeons of Belleville have made it their mission to educate and deliver quality care to their patients, which begins and ends with the attention and development they have put into their highly efficient internal operations.



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### **BUSINESS NEEDS**

In order to fulfill this mission, Associated Foot Surgeons made a move toward improving internal processes by paperless via the implementation of an electronic medical record (EMR) system. After considering several software and hardware vendor combinations, the company coupled its EMR software with the feature-rich and easy-to-use scanners from Fujitsu – chosen based on their reputation and performance within the healthcare industry. Fujitsu provided Associated Foot Surgeons with a solution that integrated seamlessly into its current infrastructure, preventing physicians from having to change their current workflow and allowing them to stay focused on their patients.

### **SOLUTION**

According to Deborah Heyden, office manager at Associated Foot Surgeons, the combined EMR solution does more than simply help them to meet compliance requirements and boost business productivity. The digital setup also helped the practice achieve three times the cost savings as it had with its original scanning products because the combined Fujitsu EMR solutions drastically reduced the staff resources required for managing patient files.

The new process was significantly faster than the previous method of physically pulling patient files for the next day's schedule each evening, as well as handling individual sheets of paper each day ensuring all critical data was captured for each patient.

"To make sure we're prepared for every patient visit and to keep our practice humming along efficiently, each of our offices are scanning an average of 250 documents a day. The Fujitsu scanners give us an incredible feature set in a compact and unassuming package," said Heyden.

"Our staff used to spend valuable time looking for, shuffling, and managing our patients' paper charts. But now we're going electronic and the process is streamlined, helping us to save time, and the costs associated with producing and managing paper files are coming down too."

### **Recommended Product:**

Fujitsu fi-7180



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### **BENEFITS**

The Fujitsu technology offers countless medical practices all the power and functionality required to digitize and archive each document quickly and accurately, heightening efficiencies for their business operations. For example, after implementing the solution, the organization saw substantial cost savings in staff resources because of increased productivity.

The Fujitsu scanners are easy to use and equipped with advanced scanning features such as ultrasonic double-feed detection and the ability scan up to 50 pages per minute - even inclusive of mixed batch documents, offering immaculate resolution for capturing each subtle detail needed to ensure that all patient information is documented clearly and correctly.

With preparation time more organized and thorough than ever before, doctors were able to quickly access, reference and utilize even more pertinent data in each visit. This included prior lab results, diagnostics and surgical operation reports and patient information forms, making their time spent on each appointment even more valuable to the patient. It also improved the practice's ability to provide quality cross-office service to its patients given all medical records are saved to a centralized system and other Associated Foot Surgeon facilities can get access via the server from wherever they are located.

"Associated Foot Surgeons' doctors and staff have recovered precious work time since moving into the EMR process," continued Heyden. "We're spending less time moving around paper files and coming into each day and appointment even better equipped to help our patients quickly and more thoroughly. Moving to an EMR system with Fujitsu has met, and even exceeded, our expectations by transforming our processes and productivity levels."

**FUJITSU**

**Fujitsu Computer Products of America, Inc.**  
1250 East Arques Avenue, Sunnyvale CA 94085  
888.425.8228 US Sales  
fcpsales@us.fujitsu.com | www.fcpa.com