

Case Study

Kansas Department of Health and Environment (KDHE) unleashes productivity



The Kansas Department of Health and Environment (KDHE) is responsible for providing information, resources, and care to the 2.9 million residents of the state. At KDHE, state workers have to scan hundreds of documents a day and were limited by an outdated imaging system. They “test drove” the Fujitsu fi-7300NX and were soon sold on the innovative document scanner. In no time at all, an fi-7300NX sat on every desktop and their new cloud-based record-keeping system had them achieving their daily scanning goals.

FUJITSU

KDHE puts scanners at arm's reach and unleashes productivity

Business Need

The KDHE Office of Vital Statistics receives and preserves vital records for events—births, death, marriages, divorces, etc.—that happen in Kansas. KDHE maintains more than 10 million vital records, adding approximately 100,000 new records annually, and must keep these records in perpetuity per state mandate. Over 360,000 certified copies of these records are issued to eligible requesters annually. The records maintained by this office are necessary for individuals to carry out day-to-day business such as obtaining passports, enrolling in schools, sports participation, starting new jobs, qualifying for subsidized housing, collecting life-insurance benefits, and transferring property.

After years of making physical copies of documents with blue ink in order to scan them (because blue ink didn't scan well on their former scanners), losing productivity because of centralized scanning stations, and spending a lot of money replacing rollers on pricey scanners, KDHE knew it was time. They had to update their scanning system.

They turned to their IT provider, Century Business Technologies (CBT), for help. KDHE had only a few requests: They wanted an arm's-reach solution with an easy setup—an affordable fleet of scanners that would eliminate the need for workers to get up from their desks every time a scanning need arose. As far as scanner size, "smaller would be nicer," KDHE directors said. That's when Russ Kromminga, Director of Business Development at CBT, introduced them to the Fujitsu fi-7300NX Document Scanner.



KDHE Stats

of records maintained

10M+

New records added annually

100K

Records issued to eligible requesters annually

360K+

Century Business Technologies

To complement Fujitsu, KDHE enlisted CBT to provide complete document management, workflow, and reporting solutions.

KDHE puts scanners at arm's reach and unleashes productivity

Solution

According to the teams using it daily, the Fujitsu fi-7300NX is less complex and easier to maintain than their previous solution. It pulls certificates through smoothly and quickly without damaging the document. Setting up scanner profiles was fairly simple, they said—it didn't take much time. They like that it's capable of making thousands of scans in a day, thanks to its high speed and reliability. They're grateful that it picks up barcodes and handwritten information in any color ink. They appreciate the way the scanner looks, and the great quality images it produces. And they especially like its small size: It fits neatly on desktops and can be easily transported to remote locations including disaster sites.

Some scanning projects undertaken by KDHE involve digitizing documents so old and fragile they must be placed in protective sleeves. Birth certificates dating back to the 1800s, stored in salt mines so they don't degrade any further, were often written in green ink on blue paper. Before acquiring a Fujitsu fi-7260 Document Scanner with an integrated document feeder and flatbed, these documents had to be manually processed. Using the Fujitsu scanner, the birth certificates are now safely scanned, and the information on them is digitally captured for posterity.

Today, workers at KDHE are busily scanning all manner of certificates for life and death, multi-page court orders, paternity consent forms, and more. Employees are scanning directly into folders on a shared network drive using individual user accounts, creating separate folders by user name that can be conveniently accessed by case workers, and from which records can be issued to eligible requesters. Handwritten documents—of the sturdier present-day variety—are no longer manually processed. The fi-7300NX captures the information on them and converts it neatly into digital data.

"The fi-7300NX is so compact, everyone can have a scanner right on their desk. Workwise, it's so efficient."

—Diana Baldry, Chief, Registration & Amendments

KDHE puts scanners at arm's reach and unleashes productivity

Recommended Products



Fujitsu fi-7260

Fujitsu fi-7300NX



KDHE is now meeting their daily scanning requirements—and employees are able to scan directly into folders that can be easily accessed by other staff. With Fujitsu technology, they're also able to:



Scan with PaperStream Capture—included with each fi-7300NX scanner



Connect the scanners via USB, wireless, or directly to the network



Scan to SharePoint, SFTP, network folders, and more



Set up system profiles for capturing text zones, patch codes, and barcodes



Scan fast—up to 60 pages per minute/120 images per minute with industry-best paper handling functionality

fi-7300NX Product Features

Perfect for distributed scanning; can be placed untethered anywhere

- PaperStream IP TWAIN and ISIS drivers for application connectivity and stellar image quality
- PaperStream NX Manager for next-generation server functionality which eliminates the need for a scanner PC and enables an end-to-end cloud solution
- Paper Protection technology prevents documents from being damaged during the scanning process
- 4.3" touch screen display enables users to perform operations intuitively

fi-7260 Product Features

The #1 market-leading workgroup scanner featuring a powerful scanner engine and processing software

- Equipped with a built-in flatbed for scanning fragile documents and thick books, impossible to scan with ADF
- Uses ultrasonic multi-feed detection for security against lost images
- Minimizes risk of document damage with Paper Protection function
- LCD operation panel and backlit display enables easy and comfortable scanning operation

Ready to start scanning?

www.fujitsuscanners.com
fcpsales@fujitsu.com
(888) 425-8228



©2021 Fujitsu and the Fujitsu logo are registered trademarks of Fujitsu Limited. All text, graphics, trademarks, and logos contained herein related to Fujitsu, PFU, or Fujitsu Computer Products of America, Inc. ("FCPA") are owned, controlled, or licensed by or to FCPA with all rights reserved. All other text, graphics, trademarks, service marks, and logos used herein are the copyrights, trademarks, service marks, or logos of their respective owners.